



Prescription (Rx) Refill

What is TRICARE Online Patient Portal (TOL PP) Rx Refill?

TOL PP Rx Refill allows you to view all of your active prescriptions with associated status information, quickly select one or more prescriptions for refill, and choose your preferred military hospital or clinic pick-up location.

Can I refill prescriptions on behalf of my family members?

Yes, you can refill prescriptions for your family members! Select your MTF where prescription was last filled, then select your family member from the drop down list, select the prescriptions to refill, choose your preferred pick-up location, and click “Send Refill Request Now.”

Can I set up Rx Refill reminders to alert me my prescription is ready for pick up?

Yes, you have the ability to receive up to three email and/or text message notifications, including international numbers, for military hospital or clinic Rx Refills. The notifications will let you know when your refills will be ready for pick up as well as let how long you have to pick up your prescriptions. Set up Rx Refill notifications in your “Profile” on the TOL PP home page

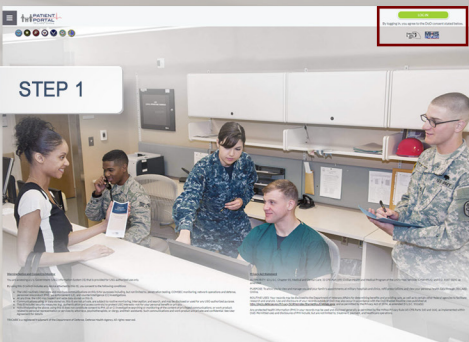
Can I renew my prescriptions using the TOL PP?

Yes, you can request a prescription renewal using the Secure Messaging capability. Use the Secure Messaging feature to send a message requesting your prescription renewal to your health care provider team.

How do I access TOL PP Prescription (Rx) Refill information and services?



STEP 1



STEP 4

PATIENT PORTAL TRICARE Online

Today's Date: Thursday, 16 May 2018. Last Login: 16 May 2018 @ 0943

Home | Appointments | Rx Refill | Health Record | Service Separation | Profile | Admin

Request Rx Refill

Visit TRICAREonline for additional information about prescriptions.

Go to TOL's Health Record page to view your personal health information, including active and inactive prescriptions.

Go to Secure Messaging to contact your provider with questions about your prescriptions or to request a refill.

Request Rx Refill

MTF: AF-C-234-MED-GRP-MOODY

Request Rx Refill For: Sara Polo (01 Nov 2016)

Active Rx's

Rx#	Medication	Last Filled	Comments
TS136	EUCERIN (or eq.) 454gm topical cream	03 May 2018	Available for refill.
TS138	FUROSEMIDE (LASIX) 40MG TAB	03 May 2018	This prescription is awaiting action by the Pharmacy and cannot be refilled at this time. Please go to the Pharmacy to pick up your prescription or contact the Pharmacy directly for more information.
TS137	MAALOX/DOXYPHOSUS SUSP 160.00-PO 30 Day UN	30 Apr 2018	This prescription is awaiting action by the Pharmacy and cannot be refilled at this time. Please go to the Pharmacy to pick up your prescription or contact the Pharmacy directly for more information.

Pharmacy Pick-up Locations (Required):

Moody AFB BX Pharmacy

Please note our hours of operation and the date and time your refill(s) will be ready. Call the pharmacy at the number listed below for more information or visit our website.

Monday - Friday 0800 - 1700
Closed Weekends & Federal Holidays
Phone: 202-222-3300
Address: 3000 REFILL HWY

Send notifications to my primary email and/or mobile number.

Message about your refills

Welcome to the TRICARE Pharmacy Program.

STEP 2

PATIENT PORTAL TRICARE Online

Frequently Asked Questions

DS Logon CAC DFAS

DS Logon

DS Logon Username

DS Logon Password

Forgot Username? Forgot Password?

Login

Need An Account?

Activate My Account

Upgrade To Premium Account

Manage My Account

Phishing Alert: We do not initiate contact with beneficiaries via email or telephone to request private personal (Name, SSN, DOB) or sensitive DS Logon account information (username, password, challenge questions). If you think you provided personal or account information in response to a fraudulent email, website or phone call, be sure to change your password and challenge questions immediately.

STEP 5

PATIENT PORTAL TRICARE Online

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Welcome to the TRICARE Pharmacy Program.

As a TRICARE beneficiary, you have several pharmacy options for filling your prescriptions. These options include military pharmacies, TRICARE Pharmacy Home Delivery, and TRICARE retail network pharmacies and non-network pharmacies. Military pharmacies are your preferred option.

Thank you for choosing the 234 Medical Group, Main BX Call to Refill Pharmacy!

Send Refill Request Now

STEP 3

PATIENT PORTAL TRICARE Online

Today's Date: Wednesday, 18 Apr 2018. Last Login: 17 Apr 2018 @ 0458

Home | Appointments | Rx Refill | Health Record | Service Separation | Profile | Admin

APPOINTMENTS

HEALTH RECORD

WELCOME

RX REFILL

SERVICE SEPARATION

NURSE ADVICE LINE

SECURE MESSAGING

Personal Data - Privacy Act 1974 (PL 93-579) For Official Use Only (FOUO)

TRICARE Online (TOL) is a Department of Defense (DoD) computer system. Use of this site is governed by multiple DoD policies and terms summarized in the TOL Security Policy. Many of these policies are designed to protect the privacy of your personal information. We encourage you to review these policies.

STEP 6

PATIENT PORTAL TRICARE Online

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Home | Appointments | Rx Refill | Health Record | Service Separation | Profile | Admin

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Send Refill Request Now

1. Go to www.TRICAREOnline.com.
2. Log in with your DoD CAC, Premium DS Logon, or DFAS myPay credentials. If you do not have DS Logon credentials and would like to, click "Need An Account."
3. Click 'Rx Refill' option on the TOL PP home page.
4. Confirm the primary military treatment facility (MTF) where the prescription was originally filled from the drop-down box. To request refills for a family member, select them from the drop down box to see an updated list of Rx's.
5. Select the refills you wish to request from the list of Active Rx's. Choose Pharmacy pick-up location, if you have not set up a location in your profile. Send your refill request.
6. To request refills not displaying on the list, select the "Manual Rx Refill" option. You may enter up to six Rx numbers. Choose Pharmacy pick-up location. Send your refill request.

QUICK REFERENCE CODE LINK



SIGN UP FOR TOL PATIENT PORTAL NEWS



Sign up to receive News and Events emails

<https://public.govdelivery.com/accounts/USMHS DHSS/subscriber/new>

TOL PATIENT PORTAL CUSTOMER SERVICE



Customer Service Available
24/7/365 1-(800) 600-9332

OCONUS Telephone Numbers
located at "Contact Us"

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Visit TOL PP www.TRICAREOnline.com